

RESOLUTIONS



ALBERTA ARBITRATION & MEDIATION SOCIETY

TRAINING REGISTRATION AVAILABLE ONLINE NOW

COMMUNITY CONFLICT RESOLUTION SERVICES is extremely excited to offer the Alberta Arbitration and Mediation Services training *in Lethbridge* and hope you will take advantage of this great opportunity.

You can now register online for the first three courses offered by AAMS in Lethbridge:

ADR: An Introduction, Critical Skills for Communication in Conflict, and Resolving Interpersonal Conflict (Level I).

Go to the AAMS Website: www.aams.ab.ca and click on the tab that reads 'CLICK HERE to register for courses' then log in or create a new profile. If you have questions or concerns about registration and payment the AAMS email addresses are (education@aams.ab.ca or education.coordinator@aams.ab.ca). Telephone: Toll Free 1-800-232-7214

All courses are open to the public!

Please notify the office of CCRS at 403-329-0220 if you have registered with AAMS by the Deadline date shown below.

COURSE	DATES	LOCATION	DEADLINE
Introduction to ADR *	September 11 & 12, 2009	Old Court House	Sept 1
Critical Skills for Communicating in Conflict *	October 30 & 31, 2009	Old Court House	Oct. 20
Resolving Interpersonal Conflict Level 1	November 12 - 14, 2009	Old Court House	Nov. 2

REGISTER NOW !

From the desk of the Executive Director



Summer is just whizzing by and we have been busy at CCRS. We continue to receive files from Corrections for the Alternative Measures program and place clients in community service around the community. It is such a joy to see change take place in the lives of our clients as they give back to the community. All the while, we continue to build strong relationships with other non-profit organizations that do tremendous work in and around Lethbridge. Organizations like; the John Howard Society, the Humane Society, the Interfaith Food Bank, the Lethbridge Shelter, the Salvation Army, these are just to name a few. After interacting with the Directors of these organizations, they have my utmost respect as they give so much of their time and have such a focus to help those in need. It is my pleasure and I know the pleasure of CCRS to be able to be tied in with them in some way. We recently had such a success story I must share it with you.

We had a client that we placed in community service at one of the above organizations and they were so pleased with his performance and attitude that they wanted to hire him, so we had to find a different placement for him to finish his community service hours as this is a conflict of interest for him to be on the payroll and do community service at the same location! In all my years of working in the Restorative Justice Field, this was the first time I have seen this happen, so we were very proud of him and his success!

We also continue to have requests for mediations to resolve issues for disputes between neighbors, tenants/landlords, and we are looking forward to being able to hopefully get involved in the school programs this fall as well with Alternate Dispute Resolution. I hope the mediators are getting utilized more and if you would like to get even more involved, let the office know.

We have had several new members sign up over the summer and we welcome them to our organization! I believe they will bring a wealth of knowledge and zest to all that they interact with.

Training is soon approaching but there is still time to sign up for anyone who is still interested. What a special offer to be able to get this sort of training here in Lethbridge where we do not have to travel to either Calgary or Edmonton. So, anyone wanting to re-fresh their mediation skills or become a mediator, please check out the schedule and sign up as soon as you are able.

I am excited to be part of this fabulous organization. An organization in which I get to see forgiveness happen on the part of the victims, real remorse happen in the lives of the offenders. Then help the offenders with their journey of healing, repairing the damage as they start to give back to the community their took from, restitution be paid back,...when this happens, I see satisfaction on the faces of the victims. To know that I have actually been privileged enough to be part of this process, makes me love coming to work every day! See you next month!

Betty Lynn-Benson

**Next
BOARD OF DIRECTORS
MEETING**



**TUESDAY, SEPTEMBER 8
2nd Floor Meeting Room
Old Court House Building
6:00 p.m.**



**1010 - 4 Avenue South
Lethbridge, Alberta
T1J 0P5**

Phone: 403 - 29-0220

Fax: 403 - 320-7758

E-mail: info@communityconflictresolution.org

WEB SITE: www.communityconflictresolution.org

COMING EVENTS

WELCOME BACK BAR-B-QUE



**Thursday,
Sept 10th
5:30 p.m.**

**Cullen Rec Centre
Lethbridge College**

*Members and significant others -
please join us for a
“Welcome Back” gathering.
Share your
summer vacation stories and
catch up on the news of our ass’n.*

*Please confirm your attendance
by September 3rd
by calling - 403-329-0220*

REMEMBER



Deadline to
register for
September

AAMS Training :

“Introduction to ADR”

is

September 1

to our office

Call: 403—329-0220

CCRS

TRAINING SESSIONS

An informal setting in which to
discuss, practise, and develop
you mediation skills.

Wednesday, Sept. 16

Please confirm attendance by Sept. 14

Wednesday, Sept. 30

Please confirm attendance by Sept. 28

[Call 403 329-0220 to confirm](tel:4033290220)